

Iowa Department of Human Services
CHILD CARE CENTER COMPLAINT

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|---|----------------------|--|-------------------------------|
| Name of Center: Aquin Early Childhood Center | | Enrollment: 145 | License ID: 4131000008 |
| Street: 411 4th Ave NW | City: Cascade | IA Zip Code: 52033 | County: Dubuque |
| Mailing Address: PO Box 460 | | | |
| Mailing City: Cascade | | IA Zip Code: 52033 | |
| Director's Name: Jenny Recker | | Center Phone Number: 563-852-7020 | |
| On-Site Supervisors: Jenny Knapp | | E-Mail Address: jrecker@aquin.org | |

Date of Complaint: 1/23/2014

Date of Visit: 2/12/2014

☐ Scheduled ☒ Unannounced ☐ NA

☐ Non-Compliance with Regulations Found ☒ Compliance with Regulations Found ☐ NA

RECOMMENDATION FOR LICENSE

[X] NO CHANGES to licensing status recommended

[] **PROVISIONAL** license from _____ to _____

[] SUSPENSION of License

[] **REVOCATION of License**

Summary of Complaint:

A two year old child wandered off during a fire drill and was found in a school bus line at the school on the property of the child care center. No details regarding the particular child care center or school staff who may have been involved were known.

Licensing Rules Relevant to the Complaint:

109.10(16) Supervision and access.

a. The center director and on-site supervisor shall ensure that each staff member, substitute, or volunteer knows the number and names of children assigned to that staff member, substitute, or volunteer for care. Assigned staff, substitutes, and volunteers shall provide careful supervision.

NO VIOLATION.

Inspection Findings:

An unannounced licensing visit was completed at the center on 2/12/14. The concerns for the complaint were discussed on the same date. It is noted that this center is on the same property as the school and is owned and operated by the school.

The center director, Jenny Recker, stated she was familiar with the concerns as she had spoken to the child's mother at length regarding the concerns reported. She stated the concerns reported are simply not true. She stated she knows this because she was the staff person that was with this particular child. She stated the center had been having problems with their fire alarm system, and on this particular day it had gone off probably five times. She stated that one of those times was during the time that the school was dismissing to the buses. She stated at that time, there were children lined up to get on the buses. The center staff and children proceeded through this area. She stated she was holding the two year old child's hand as they walked by the bus lines as the buses were loading. Jenny stated the on site supervisor for the center knows about the situation but may not have actual knowledge of what occurred.

Jenny stated the center has identified and corrected the problem with the fire detection system.

Special Notes and Action Required:

There is not definitive evidence to indicate there was a licensing violation related to this complaint at this time. There are no further special actions required. The center would always want to remain vigilant to ensure all children are always accounted for and directly supervised by staff during any emergency situation.

Heidi Hungate, MSW
DHS Child Care Licensing Consultant

Consultant's Signature:

Date:

02/17/2014

A handwritten signature in cursive script that reads "Heidi Hungate". The signature is written in black ink and is positioned below the printed name and title.